

Reply of Queries raised by Insurance Companies in response to RFP No PBGB/HO/PAD/INSURANCE3808/2018-19 dated 07/03/2019

Query	Reply
A) Detail of member data in Excel Sheet	Total current members - 1183 out of which Officers - 580, Office Assistant (M) - 379 and Office Attendant plus PPSW 224. Total Current Members including Staff and their dependents are approx 4075.
B) Updated Claim MIS with all details	Claim Ratio (OPD + IPD): Current Staff - 136%, Retired Staff - 114%
C) Number of Employees at time of inception and as on date	No of employees at the time of inception was 1193 and presently are 1183 while for Retired Staff number is 147 at the time of inception and 285 at present.
D) Premium (with GST) at the time of inception	Not considered
E) Complete expiring Coverages	Refer to RFP
F) Claim Dump for last 3 years	Claim ratio at last year was 86% while current year claim ratio is 136%
G) Number of lives at inception	No of lives including staff and their dependents were 4031 at the time of inception while presently are 4075
H) Formalities regarding signing of MOU having Non disclosure clause	Agreement on Non-judicial Stamp paper to be signed with having non disclosure clause
I) Complete coverage information for both Policy	Refer to RFP
J) Updated Claim dump and summary for both policy	Claim Ratio (OPD + IPD): Current Staff - 136%, Retired Staff - 114%
K) Any improvement proposed from expiring Policy	No
L) Expiring insurer & TPA Name	Insurer: United India Insurance Co Ltd, TPA: Paramount Health Services & Insurance TPA Pvt Ltd